## The Healthcare Interoperability HUB

The Healthcare Interoperability HUB (The HUB) is part of Drummond's Certified Health IT Surveillance Capacity and Infrastructure Improvement Cooperative Agreement with the Office of the National Coordinator (ONC). We developed The HUB to assist EHR stakeholders with surveillance and certification. The HUB is a web-based application designed to identify, streamline and resolve EHR interoperability challenges.

Stakeholder benefits:

- EHR end users, there are easy to navigate test tools and educational resources.
- EHR developers, it connects users and their technologies to solve interoperability issues as well as provides a place to test new releases.
- EHR certification bodies, it helps improve surveillance capabilities with an initial focus on direct messaging and FHIR API applications in the field.

Drummond invested in surveillance throughout the history of the ONC program to ensure certified health IT products remain in compliance with certification criteria and program requirements. Drummond operates The HUB as a 3rd party intermediary to help EHR stakeholders with the following issues:

Field Interoperability Issue	The HUB Solution
Direct Messages missing in action	Trusted Source to send/receive a test message
HL7 FHIR App connectivity	Leverage our FHIR client to test endpoint(s)
Finding secure, trusted test tools	Centralized Direct Messaging, CCDA Scorecard and FHIR App routines
Engage an EHR developer	Directly connects users to their developer
Incorporation of an ONC certification agency into the process	The HUB has centralized ONC-ACB contact information
Determination if the issue is a non-conformity	Educational resources and pathways to engage experts in certified software



We are committed to ensuring The HUB is a valued tool for EHR surveillance and troubleshooting moving forward and that it remains compliant with final rule implications, as well as adapts to new mandates as necessary.

Are you ready to:

- Make The HUB part of your troubleshooting activities and reduce the number of websites and test tools you use today?
- Leverage a single source of the truth for interoperability connectivity issues?

Experience The HUB as well as our team of highly skilled experts ready to collaborate with you and your team. Increase trust, gain expertise and experience our unique approach and attention to detail as we partner with you to achieve and maintain your EHR certification.







