

# Bravado Health's EPCS Certification Success with Drummond

## Bravado Health Gives Customers Confidence with EPCS Certification

### Challenge

In 2012, the year after the Drug Enforcement Administration (DEA) approved electronic prescribing of controlled substances (EPCS), EPCS adoption was very low. In fact, only several states allowed EPCS. Nevertheless, Bravado Health, recognized the importance of EPCS and looked for an auditor that was approved by the DEA. Drummond was one of the first to have their EPCS certification process approved by the DEA. To meet the new EPCS 21 CFR 1311 requirements, Bravado Health turned to Drummond as a trusted partner. Bravado Health had previously engaged Drummond for ONC EHR certification and was impressed by Drummond's attention to their customers. As Drummond's first EPCS client over eight years ago, Bravado Health has maintained certification with Drummond for EPCS compliance to mitigate risks for their customers.

### Approach

Drummond's expertise and attention to detail helped Bravado Health attain EPCS compliance. Bravado Health also took advantage of Drummond's change management services with ongoing compliance mini-audits between the two-year re-certification cycle, which allowed them to manage cost as new versions of their products were introduced to the market. The re-certification process has been executed every two years as required by the DEA. Bravado Health has seen continued success using Drummond's cost-effective certification processes.

### Results

Drummond's EPCS certification process, with a strong emphasis on requirements review, was essential in guiding Bravado Health through the complicated detail in 21 CFR 1311 Final Rule for EPCS. With this clear understanding of the DEA's requirements, Bravado Health in turn had confidence to start development of the application requirements in their product. This guidance allowed Bravado Health to save many hours of research and to begin development sooner.

During the development process Drummond scheduled regular meetings to address ongoing questions, as well as provided technical expertise on two-factor authentication, identity proofing, biometrics, and security and digital certificates.

*"As a longtime client of Drummond, we have found a proven partner for compliance around the DEA EPCS regulatory requirements. Drummond has shared their expertise and proven methodologies to ensure we maintain compliance as required."*

Gary Barton  
Chief Software Officer  
Bravado Health



## Your Trusted Compliance Partner

Drummond is ready to help you incorporate continuous security and compliance practices into your organization and culture. Experience our team of highly skilled experts ready to collaborate with you and your team. Increase trust, gain expertise and experience our unique approach and attention to detail as we partner with you to achieve compliance, application conformance and protect your business with advanced cyber-security practices.

## EPCS Background

Electronic Prescriptions for Controlled Substances (EPCS) is a Federal Rule which allows for the electronic transmission of prescriptions of Controlled Substances. In response to the rising prescription drug abuse problem, the US Drug Enforcement Administration (DEA) and states worked together to create programs and legislation to deter abuse and misuse. EPCS has mandates at the national and local levels governed by the DEA to reduce the potential for diversion, and subsequent abuse of controlled substances.

The DEA Title 21 CFR provides guidance for EPCS. EPCS technology is addressing the problem of forged or stolen prescriptions by requiring authentication of prescribers, improving security standards, and auditing activity on EPCS platforms. States that mandate this today include New York, Maine, Connecticut and Pennsylvania. By 2022 half the states in the US will mandate EPCS certification.

## About Bravado Health

Bravado Health was founded by physicians and engineers in 1998 to streamline the discharge process. From its origin in discharge technology, Bravado Health expanded its portfolio to patient engagement and web-based applications. Today, Bravado Health provides solutions for some of the nation's most recognizable and innovative healthcare organizations. Bravado Health's newest platform, Ayva, extends beyond the point of care by offering web-based health experiences.

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